

# PRIORITY ROOM SELECTION

## FREQUENTLY ASKED QUESTIONS

Questions?  
505.277.2606  
[housing@unm.edu](mailto:housing@unm.edu)

**1. *How do I renew my room?***

Go to [housing.unm.edu](http://housing.unm.edu) and click on the “APPLY NOW” button. The housing web portal will offer an option for current residents to renew their housing contract.

**2. *How do I sign up with my friend/I want to renew with my same roommate?***

The application allows for you to select your roommate. You will need to share each other’s UNM ID and indicate it on the application. For special requests, please contact housing at [housing@unm.edu](mailto:housing@unm.edu) and forward this information to Dianne Ranville.

**3. *My roommate is not admitted to the University yet. What do I do?***

The incoming freshman should indicate the current residents UNM ID and info on their application. As in question 2, please send a special request to [housing@unm.edu](mailto:housing@unm.edu) and forward to Dianne Ranville.

**4. *My roommate lives in Casas/Lobo V. What do I do?***

The UNM resident should indicate their UNM ID on their renewal application. As in question 2, please send a special request to [housing@unm.edu](mailto:housing@unm.edu) and forward to Dianne Ranville.

**5. *Can I select a single/deluxe single room?***

Yes! The renewal application will allow you to select your exact room and will show you the availability in each hall.

**6. *What if my room is in a Living Learning Community but I’m not participating in the LLC?***

You will be contacted individually by your Hall Coordinator/RA on a case by case basis to help relocate you. You may choose to stay in the LLC if you are interested in participating, but you are expected to participate when you live in these communities.

**7. *Can I live in an LLC but not participate in the program?***

No. Residents who live in an LLC are expected to be a contributor to their community. Your RA/HC can assist you in finding a room that is similar to your current location or help you find an LLC that is right for you.

**8. *Can my boyfriend/girlfriend and I live together in the Gender Neutral LLC?***

No. RLSH strives to accommodate the needs of our gender neutral residents based on an identity that may not fit the traditionally recognized gender binary. The Gender Neutral LLC has specific programming that is designed for this group of students and

may not be a good fit for students looking for a different living experience. Alternatively, RLSH offers co-ed apartment options in SRC and RVA.

**9. *How do I select a co-ed apartment?***

Co-ed apartments are only available to returning residents (non-first year freshman). An individual requesting the co-ed apartment must contact Dianne Ranville via email at [dianner@unm.edu](mailto:dianner@unm.edu) and give the names and IDs of all apartment residents. Dianne will then verify that all agree to live in a co-ed setting. Residents cannot self-select their apartment, but will be placed in designated apartments within SRC and RVA.

**10. *I forgot to select my same room during same room selection. What do I do?***

You will have to wait for your appropriate room selection period. However, during that time you may still select your same room if it is still available.

**11. *I forgot to select during my selection period. What do I do?***

Priority Room Selection gives you priority to select the exact room you want before all others, but you can still select a room any time after that date up to May 13. The sooner you select your room the more options you will have!

**12. *How do I know if my renewal process is complete?***

The application is a two-step process. First, update your application information. Second, select your room by location. *Residents will receive an email confirmation immediately as well as a thank you gift in your mailbox.* ☺ If there are any issues with your application, you will be contacted.

**13. *I've already renewed but I changed my mind. What do I do?***

You can make any changes to your preferences or cancel anytime through May 13, without penalty. After May 13, our usual cancelation policy applies.

**14. *What if I want to live with my same RA?***

It is difficult for RLSH to determine where your RA will be located at this time. It is recommended that you renew your application and then submit a room request change at the appropriate time to where your RA has been assigned.

**15. *I am a Casas/Lobo V resident. When can I renew?***

Casas/Lobo V residents can select a room beginning March 10. *Casas/Lobo V residents are treated the same as current residents, in that we wave the application fee and they can select a specific room.*